



Warranty Claim

We are sorry to hear you have experienced a problem with a product we supplied. Please complete and return this claim form as soon as possible in order for us to process it quickly.

Sales Invoice/Document Number (located top right):.....

Product Code:.....

Quantity Failed:.....

Vehicle Chassis Number:.....

Vehicle Registration Mark:.....

Date Fitted:.....

Date Removed:.....

Mileage (when fitted):..... **Miles/kilometres (please delete)**

Mileage (when removed):..... **Miles/kilometres (please delete)**

Please describe the original fault with the vehicle:

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(if necessary, continue on a separate sheet).

Please describe the symptoms experienced with our product or the reason you are returning it:

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(if necessary, continue on a separate sheet).

Was the repair carried out in your own workshop?

Yes

No

If the repair was carried out by a third party, please submit invoice copies, together with clear indications of the amount being claimed.

What is the retail hourly labour rate of the workshop performing the remedial work?

..... **Per hour, excluding VAT/sales tax (please include currency)**

List the cost of any sundries consumed during replacement (oils, coolant, workshop consumables, etc:

..... **Please include documentation showing cost of sundries.**

Customer Signature:.....

Customer name (please print).....

Date:...../...../.....

Internal Use:

Sales Person:.....

Manager:.....

Comments

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